Physician Disclaimer

Physicians who participate in your care, including, for example, surgeons, radiologists, anesthesiologists, pathologists, and consultants may be private practitioners and may not be employees or agents of St. Joseph's Healthcare System.

Physicians who practice at St. Joseph's Healthcare System must meet certain educational and experience requirements; however, St. Joseph's Healthcare System is not responsible for the specific care provided to you by your physician. If you wish to change your physician, ask to speak with a nurse manager.

St. Joseph's Healthcare System cannot assure that all physicians or consultants participate with all insurance plans. Your physicians' bills will be separate from the Medical Center bill. Please contact your insurance company to find out if these physicians are covered by your insurance plan. If you have questions regarding a physician bill, please contact the physician's billing office.

St. Joseph's Healthcare System is committed to protecting your online privacy. We feel it is important for you to know how we handle the information we receive from you via the Internet. You can visit www.StJosephsHealth.org without revealing any personal information. However, you are required to provide an e-mail address to subscribe to a newsletter.

How we and our affiliates collect and use personal information

StJosephsHealth.org may contain links to Web sites operated by third parties. StJosephsHealth.org has no control over the privacy policies and practices of such third party sites, and if you have any concerns, you are urged to review the terms of those sites for more information about the policies applicable to those sites.

IP addresses

We collect and log the IP address of all visitors to StJosephsHealth.org. An IP address is a number automatically assigned to your computer whenever you access the Internet. IP addresses allow computers and servers to recognize and communicate with one another. We collect IP address information so that we can properly administer our system and gather aggregate information about how our site is being used, including the pages visitors are viewing. This aggregate information may be shared with advertisers, sponsors and other businesses. To maintain your anonymity, we do not associate IP addresses with records containing personal information. We will use IP address information, however, to personally identify you in order to enforce our legal rights or when required to do so by law enforcement authorities.

Newsletters

We require you to provide an e-mail address to subscribe to a newsletter. We do not share your e-mail address.

How we use cookies

"Cookies" are small pieces of information that some Web sites store on your computer's hard drive when you visit them. Like many other Web sites, StJosephsHealth.org uses cookies to provide us with information relating to the sources of our site traffic. Collecting this information, however, does not allow us to personally identify you.

Most Web browsers automatically accept cookies but allow you to modify security settings so that you can approve or reject cookies on a case-by-case basis. Our site requires that both cookies and JavaScript be enabled. If you reject cookies from our site, some parts of the site may not work properly for you.

Health tools information

You may need to provide personal information in order to use some of the health tools on our site. This information may include your answers to questions about your health status. We use this information to calculate risk. We don't store or share it.

Surveys

You may be asked to complete surveys when you visit StJosephsHealth.org. We use information from surveys to better understand the needs of our users and to gather information

about health care trends and issues. We may share information from surveys with third parties who perform data management services for our site. Those third parties have agreed to keep all data from surveys confidential. Also, we may share information from surveys in an aggregated, de-identified form with third parties with whom we have a business relationship.

How we protect your personal information

All data that you enter on this site are encrypted with secure server software (SSL). The encryption means that your data are protected while they are being transferred over the Internet to our servers.

Once your data reach our servers, the same state-of-the art security software that guards our company's essential business data protects your data as well.

In addition to using the most secure technology available, we de-identify all data before they are used in any aggregate reporting that may be done.

What we provide to third parties

Except as noted above for surveys, StJosephsHealth.org does not provide any third party access to your IP address and e-mail address.

We may provide third parties with aggregate statistics about our visitors, traffic patterns and related site information. These data reflect site-usage patterns gathered during visits to our Web site each month, but they do not contain behavioral or identifying information about any individual member unless that member has given us permission to share that information.

Our sponsors and advertisers and their Ad Servers may use cookies when you view pages on our site. They use those cookies to collect nonpersonal information as a way of measuring the effectiveness of their advertising. We do not control these third parties' use of cookies or how they manage the nonpersonal information they gather through them. However, our sponsors and advertisers have agreed that they will not collect any personally identifiable information from our site visitors while they are on StJosephsHealth.org. If you click on an advertisement on StJosephsHealth.org and visit a site maintained by one of our sponsors or advertisers, please be aware that we are not responsible for the privacy practices of that site. You should read the privacy policies of each site you visit to determine what information that site may be collecting about you.

Some Ad Servers allow you to opt out of anonymous data collection through the use of cookies. To do so, you must opt out of such data collection with each individual site. You can opt out of cookies for several Ad Servers by visiting the Network Advertising Initiative gateway opt-out site. At that site you can also review the privacy policies of those Ad Servers.

Aggregate information

We use general traffic, site usage and length-of-stay information in reports to advertisers and firms with which we have a business relationship. This sort of information is shared only in aggregate and does not personally identify you.

Children's privacy

This site is intended for adults age 18 and older. It is not intended for or designed to attract people under the age of 18. We do not collect personally identifiable information from any person we actually know to be under the age of 18.

E-mail communications, newsletter and related services

StJosephsHealth.org provides you with the opportunity to receive communications from us or third parties. You can sign up for a free e-mail newsletter. You can unsubscribe from this newsletter at any time.

E-mail communication that you send to us via the e-mail links on our site may be shared with a Customer Service representative, employee, medical expert or agent that is most able to address your inquiry. We make every effort to respond in a timely fashion once communications are received. Once we have responded to your communication, it is discarded or archived, depending on the nature of the inquiry.

The e-mail functionality on our site does not provide a completely secure and confidential means of communication. It's possible that your e-mail communication may be accessed or viewed by another Internet user while in transit to us. If you wish to keep your communication private, do not use our e-mail.

You may decide at some point that you no longer wish to receive communications from our site. To stop receiving communications, send regular mail to the following postal address:

Privacy Officer

St. Joseph's Healthcare System

703 Main Street

Paterson, NJ 07503

Complaint process

If you have a complaint or problem, or if you believe your privacy rights have been violated, you may contact us by clicking the "Contact us" link at the bottom of any page. Please indicate the following reason for contacting us: I want to provide feedback about your site. Our Customer Service department will forward your complaint to the appropriate department for response or resolution. You may also write St. Joseph's Healthcare System's Privacy Officer at:

Privacy Officer

St. Joseph's Healthcare System, Inc.

703 Main Street

Paterson, NJ 07503

If you've contacted StJosephsHealth.org about a privacy-related concern and you do not believe your problem has been addressed, you may file a complaint by calling the Privacy Officer at 973.754.2017.

Changes to our Privacy Policy

We will occasionally update this Privacy policy. You will see the word "updated" followed by the date next to the Privacy policy link near the bottom of all pages on the site. If the "updated" date has changed since you last visited, you're encouraged to review the policy to be informed of how this site is protecting your information.