



Technical Spec Sheet

careMESH® is a HIPAA-compliant service that securely delivers patient information between and among healthcare providers, public health departments, home health staff, and others. The service can be used to communicate with and exchange records between a hospital, practice, or any other organization using careMESH.

Privacy & Security

Protected Health Information (PHI): careMESH services comply with HIPAA and HITECH requirements

Information Security: ISO 27001-compliant

ONC Certification: careMESH is 2015 Edition compliant and is certified by an ONC Authorized Certification Bodies in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services.



Multi-Factor Authentication: MFA provides an extra layer of security by requiring users to enter a code sent to his/her mobile phone number before login.

System Requirements

Device: Any internet-connected PC, tablet or mobile phone running a compatible browser

Browser: Chrome, Safari, Microsoft Edge or Firefox web browser

Users

careMESH users are assigned system access based on organizational role and required access to patient-protected health information. The three system roles are:

Super User: Manages the Hospital, Group, or Practice enterprise account; determines access privileges; adds/deletes users, manages the enterprise directory listing; retrieves usage reports and logs; etc.

Standard User: Can access and manage messages addressed to his/her careMESH mailbox; can update personal communications settings and communications preferences; can assign a delegate, as needed.

Delegate: Can access and manage messages and settings for his/her own mailbox PLUS those for users to whom s/he has been assigned as a delegate.

Compatibility

Direct Protocol: Able to send to and receive from EHRs that have a Direct Protocol mailbox.

Patient Record Formats: Supports exchange of patient records between EHRs or other Health IT systems using the C-CDA format (Consolidated Clinical Document Architecture).

Integration: Dependent on the capabilities of the EHR or other Health IT systems. Contact support@caremesh.com for information on integration options.